



What is an Episode of Care?

An episode of care is a packaged set of health care services provided by multiple OakLeaf Medical Network physicians bundled together for a single price provided to a patient in a facility across a defined period. Episodes of Care of care are available at OakLeaf Surgical Hospital - *the only Medicare 5 Star **patient-experience** rated hospital in the Chippewa Falls region*. A subset of our Episodes (Knee Replacement, Hip Replacement and Colonoscopy) is also available at Cumberland Hospital.

What is an In-Office Bundle?

An In-Office Bundle is a packaged set of health care services provided by a single OakLeaf Medical Network specialty bundled together for a single price provided in a OakLeaf Medical Network physician's office.


How Does a Patient Engage with OakLeaf?

Patient eligibility is confirmed by our patient engagement specialists.

- Patients begin by calling **888-503-0349**.
- Once eligibility is verified and registration is complete, the patient will receive an Episode of Care/Bundle ID card. The card can either be printed out or downloaded to a smart phone*.
- Our engagement specialist will also set up each patient on our patient portal, which provides 24/7 access to the program.
- Patients have 24/7 access to the program and services via a web-based, mobile-friendly app
- At the end of care, the patient will receive a simple line-item Explanation of Benefits (EOB).

*Below is a sample ID Card which should be used for all visits associated with your episode or bundle *except our Hand Procedures.*



		Episode of Care Member ID Card (example)	
Group Name:		OakLeaf Medical Network	
Benefit Plan:		OLMN Episodes of Care	
Plan Code:		HOLISTA	
Subscriber ID:		986532-01	
Member Name:		John Doe	
Date of Birth:		5/5/1975	
Episode Type:		Total Knee Replacement	
Episode Coverage Dates:		Day of surgery through 90 days	
<i>For Administration</i>			
For claims-related questions		855-844-0619	
For member customer service		888-503-0349	
Submit claims to:			
Clearing House		Change Healthcare	
Payor ID		HLSTA	
Visti the Provider Web Portal		hpwp.holistahealth.com	

Episodes of Care

Total Hip or Knee Replacement with or without Physical Therapy

- Choose from multiple Chippewa Valley Orthopedics surgeons
- Multiple PT locations in Eau Claire, Altoona, Rice Lake and Cumberland
- Includes the facility, surgeon, anesthesiologist and hospitalist services and 90 days of routine post-op care

Colonoscopy



- Preventive or diagnostic performed by Board Certified Gastroenterologists*
- Choose from Eau Claire GI Associates (Dr. Ruh or Dr. Potter) and Dr. Thomas Peller, MD in Eau Claire or Dr. Thomas Peller, MD and Dr. Amy Bair, MD in Cumberland
 - *Please note Dr. Amy Bair is a general surgeon
- Includes the facility, physician, anesthesia and up to 5 polyps
- Prep Kits are not included and are handled directly with the surgeons office

ACL/PCL with or without Physical Therapy

- Choose from multiple Chippewa Valley Orthopedic surgeons
- Physical Therapy (PT) can be added from multiple PT locations in Eau Claire, Altoona, or Rice Lake
- Includes the facility, surgeon, anesthesiology and hospitalist services and 90 days of routine post-op care
- Optional pain block add-on

Hernias

- Choose from multiple Evergreen Surgical surgeons
- Incisional, inguinal and umbilical hernias (open or laparoscopic with mesh, as applicable)
- Includes the facility, surgeon, anesthesiologist and hospitalist services and 90 day of routine post-op care

In-Office Bundles

Hand Procedures by Dr. John Bershback @Chippewa Valley Orthopedics*

- All procedures performed by a Fellowship Trained Hand Surgeon
- Includes Initial office consultation and post-surgical follow-up
- Includes X-rays related to the patient's condition for which they are being treated
- Bi-lateral options are available

*Eligibility for this bundle is directed by Dr. Bershback and the patient does not need to contact our eligibility team for an ID card



The Baby Bundle at the OakLeaf Birth Center

- The first and only birthing center in the Chippewa Valley
- Offers woman an alternative to hospital birth
- Eligible up to 16 weeks of pregnancy and includes 60 days follow up care post delivery

Gynecology

- Choose from multiple surgeons at OakLeaf OB/GYN
- Have your procedure in the office and save time and money by avoiding the hospital
- Includes all procedural and in-office medication expenses on the day of surgery including pathology services

To learn more, visit our website at www.oakleafmedicalnetwork.com/episodesofcare